

FoundCall.org

Pet Adoption - Account Creation Guide

This is a guide to creating a free FoundCall.org account for a newly adopted pet and their parent.

Scan the QR Code
or visit foundcall.org



<https://foundcall.org>

Click on "Join now"

Found Call



Join Now

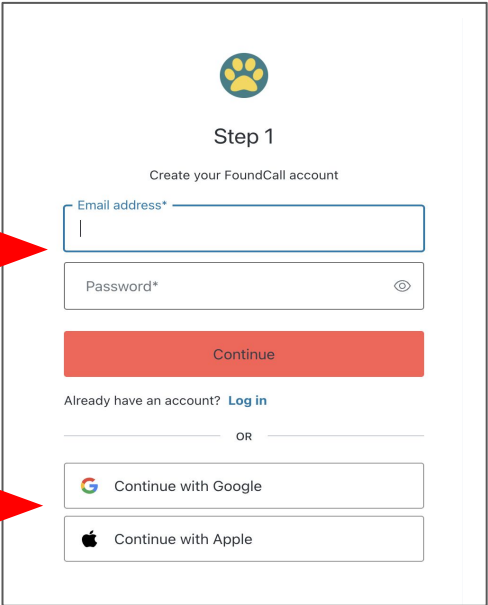
If you experience any issues or have questions about our **Pet Adoption** accounts please email support@foundcall.org

Create an account

Enter an email address, password, and then click “Continue”.

OR

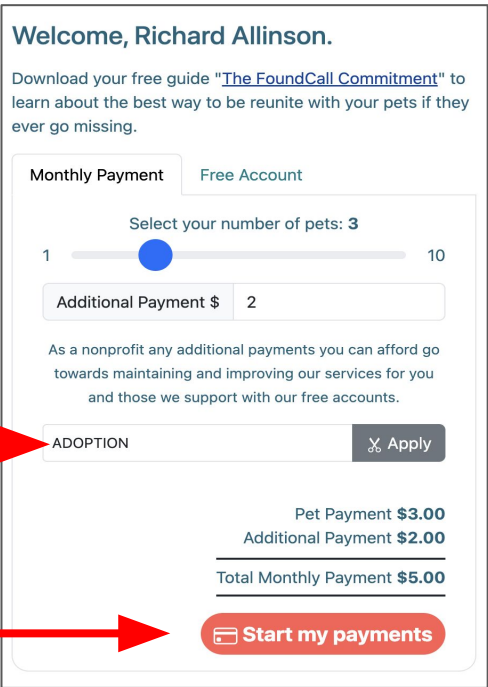
Select a social login.



Enter the PROMO code

You will have been given a promotion code unique to your adoption service. Use that in place of “YOUR_CODE” below.

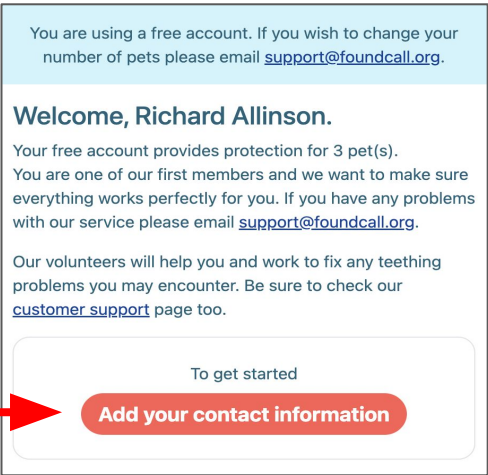
Type “YOUR_CODE”.



Click on “Apply”.

The owners account is now created

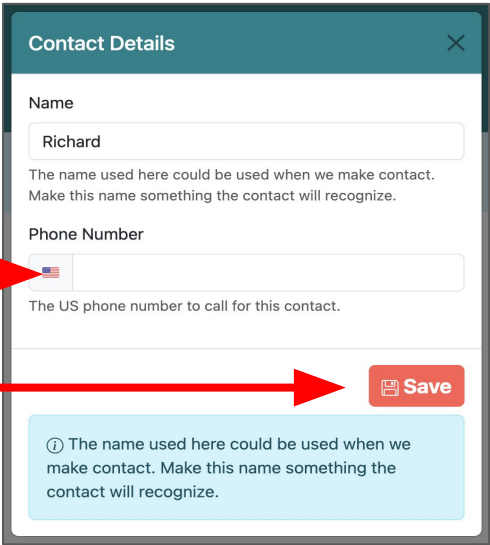
Click on “Add your contact information”.



Add the owner's cell phone number

Enter phone number.

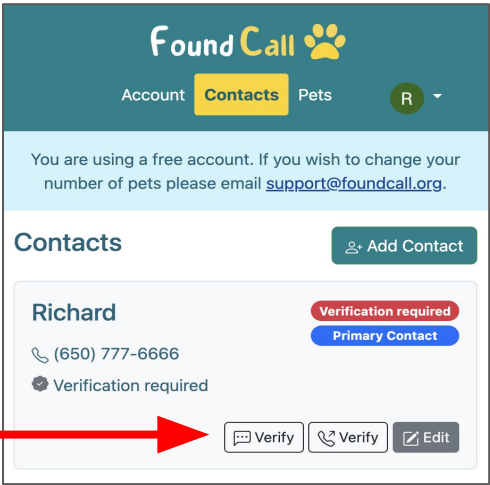
Click on "Save".



The image shows a 'Contact Details' form. At the top, there's a title bar with 'Contact Details' and a close button. Below it, the 'Name' field contains 'Richard'. A note below the name says: 'The name used here could be used when we make contact. Make this name something the contact will recognize.' The 'Phone Number' field has a dropdown menu showing a US flag. A note below the phone number says: 'The US phone number to call for this contact.' At the bottom right, there is a red 'Save' button. A light blue informational box at the bottom contains the same note about the name.

Verify the owner's cell phone number via text

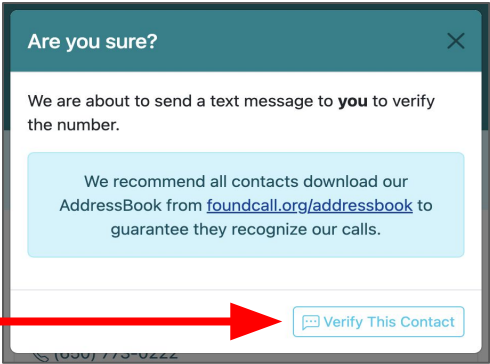
Click on the first "Verify" button.



The image shows the 'FoundCall' app interface. At the top is a header with the 'FoundCall' logo and navigation tabs: 'Account', 'Contacts' (highlighted), and 'Pets'. Below the header is a message: 'You are using a free account. If you wish to change your number of pets please email support@foundcall.org.' The main section is titled 'Contacts' and has an 'Add Contact' button. Below this, a contact card for 'Richard' is shown. It includes the phone number '(650) 777-6666' and a status 'Verification required'. There are two buttons: 'Primary Contact' and 'Verify'. The 'Verify' button is highlighted with a red arrow.

Confirm to verify via text

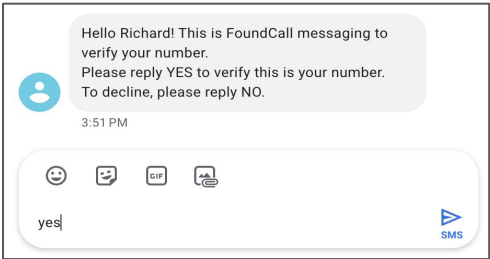
Click on "Verify This Contact".



The image shows a dialog box titled 'Are you sure?'. It contains the text: 'We are about to send a text message to **you** to verify the number.' Below this is a light blue box with a recommendation: 'We recommend all contacts download our AddressBook from foundcall.org/addressbook to guarantee they recognize our calls.' At the bottom right, there is a button labeled 'Verify This Contact' with a red arrow pointing to it.

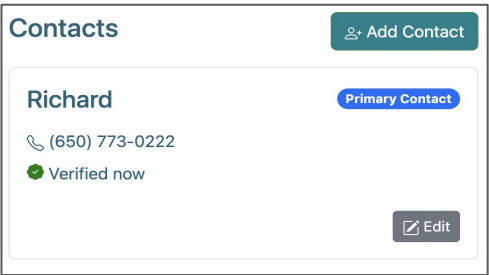
Confirm verification

Respond "yes" to the received text message.



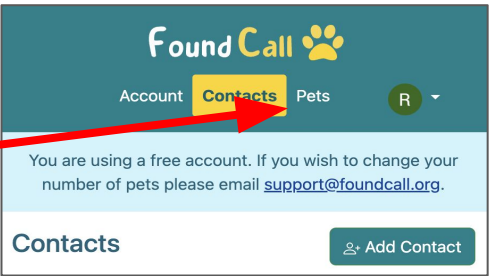
The image shows a text message conversation. The incoming message from a contact named 'Richard' says: 'Hello Richard! This is FoundCall messaging to verify your number. Please reply YES to verify this is your number. To decline, please reply NO.' The time '3:51 PM' is shown below the message. At the bottom, there is a text input field with 'yes' typed in and an 'SMS' button to the right.

The owner is now a verified contact

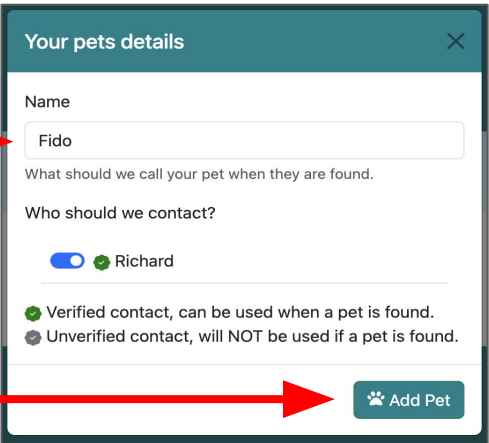


Add the pet

Click on “Pets”.



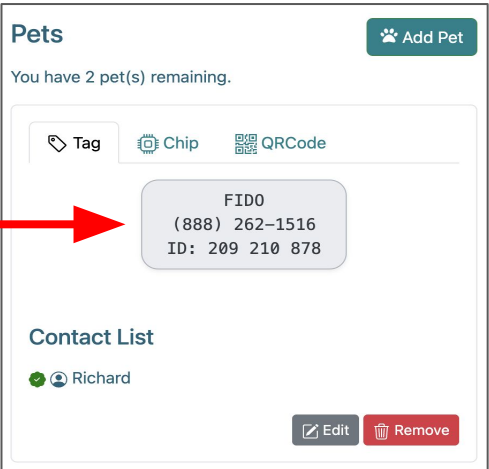
Enter the pets name.



Click on “Add Pet”.

The pet is now created

The pet’s FoundCall phone number and ID code will be shown.



Use the pet’s FoundCall phone number and ID code exactly as it is displayed to create the pets ID tag.

Both the phone number and the ID must be on the tag.